

**2023**  
**CALL BEFORE YOU DIG, INC.**

# **ANNUAL REPORT**



**CBYD CENTER  
2040 WHITNEY AVENUE  
HAMDEN, CONNECTICUT 06517**

**CALL BEFORE YOU DIG  
FOR CONNECTICUT**

**811 or 1-800-922-4455**

**Including 24 Hour Emergency Coverage**

This Annual Report is dedicated to:



**Jessie Mongillo**

Serving the Call Before You Dig Board of Directors  
1995 – 2023

Jessie joined the Call Before You Dig, Inc. (CBYD) team as its first outside fiscal contractor. Offering services that eclipsed what in-house staff could perform or keep up with on their own, she provided professional financial assistance. She has since become the longest serving **Corporate Bookkeeper** that the organization has ever had. She served 28 consecutive years with CBYD and surpasses all the current Board of Director members in length of service. In that capacity, her tireless efforts to invoice accurately, collect promptly, answer members billing questions and streamline bookkeeping processes insured fiscal accountability and served our organization well. Jessie's dedication and commitment has helped make Call Before You Dig, Inc. the financially secure and successful corporation that it is today. We thank Jessie for a job well done. We appreciate her service and wish her well in retirement!

## CONNECTICUT CALL BEFORE YOU DIG, INC.

In 1967, four major utilities in Bridgeport, CT; Gas, Electric, Telephone and Water, joined in an effort to establish a “One Call Covers All” system, such as the one that was being used in Rochester, NY at that time.

The success of this effort was heard by and duplicated by other (separately owned) utilities in the New Haven and Hartford areas, giving Connecticut three toll-free numbers to call.

There was one utility, however, that was the same in all three areas, The Southern New England Telephone Company. In 1972, The Southern New England Telephone Company hosted an inter-utility statewide meeting, which was attended by 24 utilities. By the end of this meeting, a Statewide One Call System, to be known as the “Connecticut Underground Utility Protection Plan” - CUUPP, was in the planning stages. In April, 1974, the One Call service for Connecticut went into action, using a single toll-free phone number. Extensive publicity campaigns were launched to make this phone call to CUUPP a priority for excavators.

In 1977, the Connecticut legislature enacted Public Act 77-350 ruling that using the ***Call Before You Dig*** system was mandatory and that it would be supervised by the Public Utilities Regulatory Authority (PURA), formerly known as the Department of Public Utility Control (DPUC). PURA then adopted regulations detailing the obligations of contractors, utilities and the central clearinghouse to be operated by ***Call Before You Dig, Inc.***

A tragedy occurred, however, in the small town of Derby, CT. in December of 1985. An excavation incident resulted in a natural gas explosion that claimed the lives of several people in a local area restaurant. By October of 1988, State Lawmakers, in conjunction with the Public Utilities Regulatory Authority, developed and implemented new “***Call Before You Dig***” Regulations (Public Act 87-71) with upgraded enforcement authority for the PURA. The regulations put “teeth” into the existing law in an effort to reduce the number of underground utility damages, and most importantly, to ensure the safety of the general public whenever excavation, demolition or blasting is undertaken.

Today, the success of Connecticut’s ***Call Before You Dig*** program has grown, and continues to grow to the extent that you will see as you read on through the following pages.....

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# PRESIDENTS MESSAGE

On January 20, 2023, I was elected President of the CBYD Board of Directors (BOD). This year is my thirteenth year on the BOD representing the Connecticut Department of Transportation (CTDOT). It's an honor and a privilege to serve as President of the BOD. The BOD (including Associate and Emeritus members) is a great group of people volunteering to represent their respective stakeholder organization all working together to accomplish the CBYD mission in Connecticut. The BOD Mission Statement is PROVIDING COMMUNICATION AND EDUCATION TO IMPROVE SAFETY WHEN EXCAVATING.

In 2023 BOD continued to make significant achievements:

- **Design and Survey Ticket** – This new format allows Engineer, Planners, and Contractors to determine what utility facilities are registered within proposed project limits. The Design and Survey ticket provides a connection with the respective facility owners enabling the proposed project designers to share the proposed scope of work and request information about the existing underground facilities. This communication sharing tool allows the project designers to develop their project and reduce potential underground conflicts.
- **EducationAccess** – The free online damage prevention training program is self-paced in a format that is easy to navigate, highly engaging, and information rich. During 2023 the BOD awarded several contractors with a plaque recognizing outstanding participation.
- **Scholastic Award Committee** – This is a new ad hoc committee created to recognize graduating high school students that are planning to enter a construction related career. The committee has been working with the Connecticut Technical Education and Career System to identify worthy recipients.
- **Board Member Emeritus** – This is a new classification of Directors that no longer represents a CBYD member utility. A Director Emeritus is an honorary position appointed as a non-voting member of the BOD. A Director Emeritus acts as an advisor to the BOD, augmenting the board's knowledge and experience. This position allows former BOD members to mentor new members and assist CBYD in fulfilling its mission.
- **Damage Prevention and Education Consultant** – Steve Rieben retired from PelicanCorp after more than 45 years overseeing the CT CBYD Call Center and advocating for CBYD. CBYD was fortunate to be able to contract with Steve as a Damage Prevention and Education Consultant following his retirement. Steve presents in-person CBYD education presentations at various stakeholders' events around CT. Steve also helps develop public awareness campaigns and attends stakeholder tradeshow events. Steve, along with Emeritus members, provides new board members with training of the history and entire CBYD operations.

2024 is shaping up to be another successful year for CBYD, thanks to the dedicated Board members, Emeritus members, Associate members, and PelicanCorp.

Respectfully submitted,

*Derek J. Brown*

President CBYD, Inc.

# BOARD OF DIRECTORS 2023

## OFFICERS

<b>PRESIDENT .....</b>	<b>Derek Brown</b> <i>Connecticut DOT</i>
<b>V.P. - Administration .....</b>	<b>Thomas Bashaw</b> <i>Iroquois Gas Transmission System</i>
<b>V.P. - Operations .....</b>	<b>Christopher Holden</b> <i>City of Middletown</i>
<b>V.P. - Damage Prevention &amp; Education .....</b>	<b>Jenna DeFilippo</b> <i>Eversource Gas</i>
<b>SECRETARY .....</b>	<b>Terence Shea</b> <i>Crown Castle</i>
<b>ACTING TREASURER .....</b>	<b>Robert Dobmeier</b>
<b>ASSISTANT TREASURER .....</b>	<b>James Cunningham</b> <i>Frontier Communications</i>

## BOARD OF DIRECTORS

<b>Tonya Buddie</b> <i>United Illuminating - AVANGRID</i>	<b>Spencer Sprecker</b> <i>Eversource Electric</i>	<b>Don Guzzetta</b> <i>Aquarion Water Company of Connecticut</i>
<b>John Fascendini</b> <i>Comcast</i>	<b>Brad Franzese</b> <i>Enbridge/Spectra Energy</i>	<b>Wesley Maribito</b> <i>Kinder Morgan/Tennessee Gas Pipeline</i>
<b>Pat Moran</b> <i>Regional Water Authority</i>	<b>Sebastian Olechowski</b> <i>AVANGRID-CNG/SCG</i>	<b>Luigi DiMonaco</b> <i>Greater New Haven WPCA</i>
<b>Dave Poore</b> <i>Norwich Public Utilities</i>	<b>Aaron Szeps</b> <i>The Metropolitan District</i>	

## ASSOCIATES

<b>Timothy Arborio</b> <i>C. E. U. C. A. Charter Oak Utility Constructors, Inc.</i>	<b>Karl Baker</b> <i>State of Connecticut Public Utilities Regulatory Authority</i>	<b>Anthony Ciriello Jr., P.E.</b> <i>SLR Consulting</i>
<b>Barb Dimauro</b> <i>Utility Contractors Association of CT</i>	<b>Jessie Mongillo</b> <i>CBYD Bookkeeper</i>	<b>Sean Morris</b> <i>State of Connecticut Public Utilities Regulatory Authority</i>
<b>Ronald Nault, P.E.</b> <i>Luchs Consulting Engineering, LLC</i>	<b>Daniel Nivison</b> <i>State of Connecticut Public Utilities Regulatory Authority</i>	<b>Erin Stavens</b> <i>Barber Utilities</i>
<b>Scott Pipicelli</b> <i>Travelers Insurance</i>	<b>Stephen G. Rieben</b> <i>PelicanCorp Sr. Vice President Operations</i>	<b>Joseph Ryzewski</b> <i>Procedural Advisor Call Before You Dig, Inc.</i>
<b>Don Schubert</b> <i>Ct Construction Industries Association</i>	<b>Laura Simkus</b> <i>Center Manager PelicanCorp One Call</i>	

# BOARD OF DIRECTORS 2024

## OFFICERS

<b>PRESIDENT .....</b>	<b>Derek Brown</b> <i>Connecticut DOT</i>
<b>V.P. - Administration .....</b>	<b>Thomas Bashaw</b> <i>CBYD Emeritus</i>
<b>V.P. - Operations .....</b>	<b>Christopher Holden</b> <i>City of Middletown</i>
<b>V.P. - Damage Prevention &amp; Education .....</b>	<b>David Poore</b> <i>Norwich Public Utilities</i>
<b>SECRETARY .....</b>	<b>Terence Shea</b> <i>Crown Castle</i>
<b>ACTING TREASURER .....</b>	<b>Robert Dobmeier</b>
<b>ASSISTANT TREASURER .....</b>	<b>James Tripp</b> <i>Frontier Communications</i>

## BOARD OF DIRECTORS

<b>Tonya Buddie</b> <i>United Illuminating - AVANGRID</i>	<b>Spencer Sprecker</b> <i>Eversource Electric</i>	<b>Don Guzzetta</b> <i>Aquarion Water Company of Connecticut</i>
<b>Robert Reardon</b> <i>Comcast</i>	<b>Brad Franzese</b> <i>Enbridge/Spectra Energy</i>	<b>Wesley Maribito</b> <i>Kinder Morgan/Tennessee Gas Pipeline</i>
<b>Aaron Gore</b> <i>Regional Water Authority</i>	<b>Sebastian Olechowski</b> <i>AVANGRID-CNG/SCG</i>	<b>Luigi DiMonaco</b> <i>Greater New Haven WPCA</i>
<b>Mike Kinik</b> <i>Iroquois Gas Trans Systems</i>	<b>Aaron Szeps</b> <i>The Metropolitan District</i>	
<b>Sammy Khoudra</b> <i>City of Waterbury</i>	<b>Christopher Tralli</b> <i>Eversource Gas</i>	

## ASSOCIATES

<b>Timothy Arborio</b> <i>C. E. U. C. A.</i> <i>Charter Oak Utility Constructors, Inc.</i>	<b>Karl Baker</b> <i>State of Connecticut</i> <i>Public Utilities Regulatory Authority</i>	<b>Anthony Ciriello Jr., P.E.</b> <i>SLR Consulting</i>
<b>Barb Dimauro</b> <i>Utility Contractors Association of CT</i>	<b>Jeff Perinetti</b> <i>CBYD Bookkeeper &amp; Accountant</i>	<b>Sean Morris</b> <i>State of Connecticut</i> <i>Public Utilities Regulatory Authority</i>
<b>Ronald Nault, P.E.</b> <i>Luchs Consulting Engineering, LLC</i>	<b>Daniel Nivison</b> <i>State of Connecticut</i> <i>Public Utilities Regulatory Authority</i>	<b>Erin Stavens</b> <i>Barber Utilities</i>
<b>Scott Pipicelli</b> <i>Travelers Insurance</i>	<b>Stephen G. Rieben</b> <i>Public Awareness</i> <i>Consultant</i>	<b>Joseph Ryzewski</b> <i>Procedural Advisor</i> <i>Call Before You Dig, Inc.</i>
<b>Don Schubert</b> <i>Ct Construction Industries Association</i>	<b>Laura Simkus</b> <i>Center Manager</i> <i>PelicanCorp One Call</i>	<b>Nicole Silcio</b> <i>USIC Locating</i>



# STATE OF CONNECTICUT

## PUBLIC UTILITIES REGULATORY AUTHORITY

May 24, 2024

Safeguarding public safety and fostering economic growth in Connecticut are top priorities, emphasizing the critical need to maintain the physical integrity of underground utility facilities during construction and demolition activities. Connecticut's proactive "Call Before You Dig" (CBYD) program serves as a vital tool in promoting both safety and economic development.

During the past year the number of location requests filed with the CBYD Clearinghouse continued to be near record levels, with the Clearinghouse processing over 247,000 requests. In 1977, the General Assembly formalized that work into today's CBYD program, overseen and enforced by the Public Utilities Regulatory Authority (PURA).

The program requires that an excavator request and receive a mark out of underground facilities within an excavation area. The construction industry, public utilities and public safety authorities broadly support the CBYD program. Its effectiveness and concurrent education efforts have reduced the number and severity of excavation damages in the state. The CBYD effort requires constant vigilance, continued education and clear communication. Its enemy, complacency, cannot be tolerated in this critical work.

PURA thanks the Board of Directors of the Connecticut CBYD program for their dedication and work to sustain the commendably high standards and excellent reputation of our state's one-call excavation notification system.

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Marissa Gillett  
Chairman



## MANAGER'S MESSAGE

Another year on the books for Call Before You Dig, Inc! In 2023, the organization embraced new opportunities and fostered collaborations within the industry, advancing CBYD's core mission to; *Provide communication and education to improve safety when excavating.*

During the initial quarter of 2023, meticulous planning and collaboration with the Board of Directors, Associate members, and PelicanCorp led to the successful launch of a new Design & Survey tool for the CBYD center! This tool facilitates the submission of proposed project information pertaining to potentially affected underground utilities for proactive planning or design purposes. It streamlines access to contact details for each utility, enabling project planners to effectively communicate before breaking ground.

In March 2023, Call Before You Dig, Inc with the help of Connecticut Construction Industry Association hosted its inaugural Underground Safety Conference themed "Lessons from the Trench". The event featured distinguished speakers representing various sectors within the damage prevention industry; Sean Morris (*PURA*), Scott Pipicelli (*Travelers Insurance*), George Papanicolau (*United Rentals*) and keynote speaker Eric Giguere (*Safety Awareness Solutions*). The conference received an overwhelmingly positive response and surpassed attendance expectations.

Efforts to educate excavators on CBYD initiatives continue to thrive, thanks to the dedication of our exceptional call center staff. Sadly, the passing of Brigid McGrew, a cherished member of our call center team, marked a somber moment this year. Her commitment, positive attitude and willingness to assist in any capacity will be deeply missed. I would like to extend my gratitude to the call center staff Michele, Teresa, Belinda, Penni, and Doreen for their ongoing dedication and support for CBYD and all of its stakeholders.

As the year drew to a close, Call Before You Dig, Inc (CBYD) renewed its contract with PelicanCorp One Call, Inc. to supply software and the operations for the Connecticut call center from 2024 through 2028. We eagerly anticipate furthering our successful partnership and mutual goals as damage prevention leaders in the forthcoming years.

Despite a 2% decrease in ticket volume compared to 2022, the call center processed a total of 247,210 tickets in 2023, with 86.8% of those being entered on the web via E-Ticket! We look forward to those numbers growing into 2024.

Stay safe, be well and always remember to Call Before You Dig!

Respectfully Submitted,

*Laura L. Simkus*

Laura L. Simkus

Center Manager

# FINANCE REPORT

The Finance Committee's responsibilities include assisting the Treasurer in financial matters affecting Call Before You Dig, Inc. (CBYD). Specific duties include preparing, with the assistance of the Executive Committee and Committee Chairpersons, the annual budget for approval by the Board of Directors, recommending the yearly billing rate schedule, reviewing and acting upon any recommendations of the auditors, and providing oversight of CBYD's insurance policies and financial investments.

The accounting firm of Seward and Monde, CPA's, North Haven, Connecticut, prepares the annual Financial Statement Review for the Corporation. A complete copy of this 2023 year end document is available by written request to Mr. Robert J. Dobmeier, Treasurer, Call Before You Dig, Inc., 2040 Whitney Avenue, Hamden, CT 06517-1025. Seward and Monde are also utilized to render professional advice on accounting matters during the year as the need might arise.

In 2019, CBYD entered into a contract with PelicanCorp One-Call, Inc. to continue to manage the day-to-day operations of the call center for the period of 2020-2024. PelicanCorp provides services, around the globe, for the underground utility damage prevention industry. The CBYD Board of Directors has continued to work with PelicanCorp over the past several years to provide a smooth operation of the call center and its services to member utilities, and we look forward to a strong partnership in the future. In 2023, CBYD began negotiations with PelicanCorp to determine if extending the existing agreement was in its best interest. The culmination of these negotiations resulted in a new, extended agreement with PelicanCorp being approved by the Board of Directors in December of 2023. This new agreement continues our relationship through the end of 2028, with a seamless transition of all call center operations for its users.

During 2023, the budget continued to provide funding for programs relating to public awareness and education. Among the programs which were continued were advertising spots on local television and radio stations throughout the region and the use of social media. This type of public outreach has been determined to be the most effective use of funds in order to spread the word about CBYD's program throughout the state.

CBYD and the Finance Committee, continue to monitor and manage the Civil Penalty Fund that the Public Utilities Regulatory Authority (PURA) set up in 2019, to assist CBYD in paying for certain Public Awareness and Education efforts that both organizations see that are fitting. To date, \$425,200 has been deposited into this fund by utilities who incur violations that fit into this category, as deemed by PURA, and there have been 9 commitments for programs to use these funds, which total approximately \$259,206.

The annual CBYD budget for 2024 as approved by the Board of Directors in October 2023, and by PURA in December 2023, allowed CBYD to continue to adequately fund many of its ongoing and effective programs. All rates were equalized from the previous year (2023) for member utilities, including the main mileage rate of \$4.35/mile/month. The Committee respects the importance of cost containment for our member utilities, and continues to consider this as a priority moving forward.

The financial well-being of the corporation has continued to provide its statutory mandated duties and responsibilities, while ensuring the safety of the excavating industry and the residents of Connecticut.

Respectfully submitted,

***Robert J. Dobmeier***

Robert Dobmeier  
CBYD Treasurer

**CALL BEFORE YOU DIG, INC.**  
**STATEMENT of ACTIVITIES**  
**Year Ended December 31, 2023**

(UNAUDITED)

**Revenues:**

Operating	\$ 2,704,659	
Grant revenue	-	
Investment income	20,467	
Unrealized loss on investments	18,562	\$ 2,743,688

**Expenses:**

**Operating:**

Center operations - general	\$ 1,958,331	
Telephone network	22,588	
Teletype circuit	3,064	
Public awareness	384,543	
Repair and maintenance equipment	5,745	
Office supplies and expense	6,047	
Insurance	4,779	
Depreciation	3,966	
Conferences and meetings	2,539	
Personal property tax	2,528	
Miscellaneous	3,178	2,397,308

**Grant**

-

**General and administrative:**

Telephone	\$ 1,224	
Legal and accounting	6,468	
Office supplies and expense	2,575	
Bookkeeping services	19,800	
Insurance	2,169	
Conferences and meetings	48,208	
Personal property tax	370	
Depreciation	5,643	
Bank charges	797	
Miscellaneous	9,439	96,694

Total expenses	2,494,002
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Change in net assets without donor restrictions	249,686
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<b>Net assets, beginning</b>	1,040,821
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<b>Net assets, ending</b>	\$ 1,290,507
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# **CALL BEFORE YOU DIG, INC.**

## **2024 BUDGET**

### **REVENUE:**

Operating	\$	2,709,540.00
Interest/Dividend		4,000.00
Other (R&V, LPP)		1,000.00
Digitizing Service		<u>14,000.00</u>
Total Revenue	\$	2,728,540.00

### **EXPENSES:**

Center Operations	\$	2,055,504.00
Public Awareness & Education		513,000.00
Legal and Audit		8,000.00
Digitizing Service		15,000.00
Repair and Maintenance		32,000.00
Office Supplies and Postage		14,000.00
Insurance		7,000.00
Bookkeeping Services		19,800.00
Conferences and Meetings		34,000.00
Personal Property Tax		3,000.00
Miscellaneous/Contingency		13,000.00
Equipment and Furniture		<u>35,000.00</u>
Total Expenses	\$	2,749,304.00

*Note: This Budget was approved by the PURA under docket #23-09-01, December 2023.  
Projected budget shortfall is covered by prior year carryovers.*

## MEMBERSHIP REPORT

During 2023, the following was *Call Before You Dig*'s breakdown of members by type:

### MUNICIPALITY OWNED OR OPERATED ENTITIES:

Storm Drain Only	28
Water Only	18
Sewer Only	45
Combination or All Storm/Water/Sewer Only	45
Any Other than/In addition-to Storm,Water,Sewer	21
	<b>157</b>

### NON-MUNICIPAL OWNERS/OPERATORS OF BURIED FACILITIES:

Water/Sewer/Steam	48
Gas	48
Communications	25
Electric	17
Other/Combination/Private Asset Owners	12
	<b>150</b>

**Total Members      307**

Respectfully submitted,

*Terence Shea*

Terence Shea, Secretary  
Call Before You Dig, Inc.

## OPERATIONS REPORT

The Operations Committee is responsible for all aspects of the operations that take place at the Call Before You Dig contact center. In addition to administering and monitoring performance of our vendor, PelicanCorp, under the requirements of our contractual agreement, the committee reviews and evaluates call handling activity reports and on-line ticket request data for the Board of Directors. Any operational changes or technological improvements that are deemed necessary in order to enhance the call center's operation, are brought up and recommend to the Board of Directors, when appropriate.

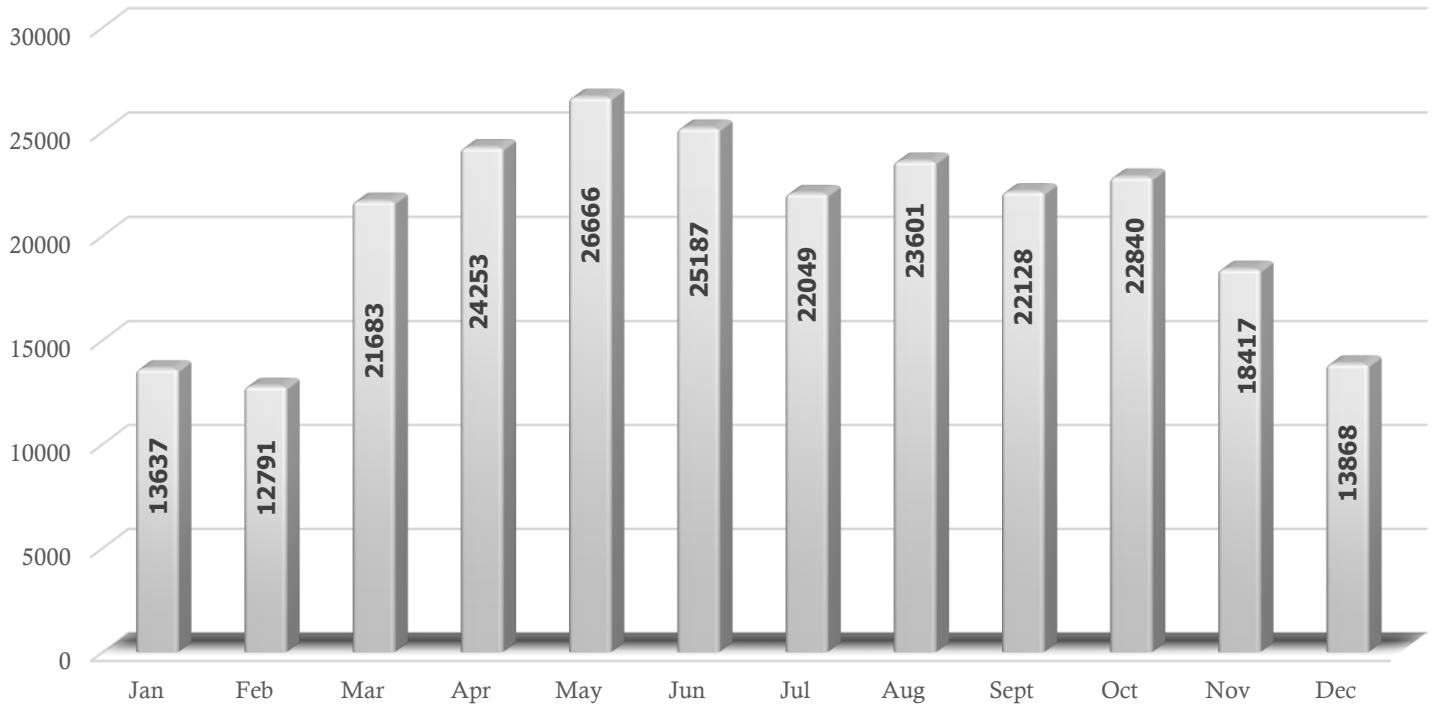
The major focus of the Operations Committee during 2023 was to work with the vendor to develop enhancements to the Damage Access tool that is used by member utilities and PURA to analyze damages that occur throughout the state. This data is then used to focus on trends and improvements that can be made to reduce the number of damages that occur to underground facilities. This tool is planned to be updated and implemented in the Spring of 2024. The Operations Committee, along with the entire CBYD Board of Directors and Associate members, will continue to be more adaptive to the needs of our customers, regulators, users and staff in 2024.

The committee also worked with the Executive Committee and the Board of Director's to start a new Call Before You Dig Scholarship, or Scholastic Award, that will be offered to deserving students currently enrolled in technical high schools throughout the state. A Scholarship Subcommittee was set up at the end of 2023 to establish policies and procedures for this initiative. We believe this opportunity encourages students to be engaged in construction related trades. Scholarships are vital to many students and families in need of financial aid and this Scholastic Award will create awareness towards CBYD Inc. branding and outreach. A scholarship fund gives CBYD Inc. the opportunity to give back to the community as well.

Total location requests for the year were 247,120, a decrease of 2% from 2022. Of those requests, 80% were processed via the website and an additional 5% were inputted via mobile devices, accounting for 85% of the call center's total locate request volume. This represented an increase of approximately 1% of all ticket request by the website and mobile devices versus phone-up tickets from the previous year. We anticipate increased use of internet and mobile ticket requests going forward into 2024 and for that trend to continue in the coming years. The call center also sent out 1,345,458 mark-out transmissions to member utilities, a decrease of approximately 3% from 2022.

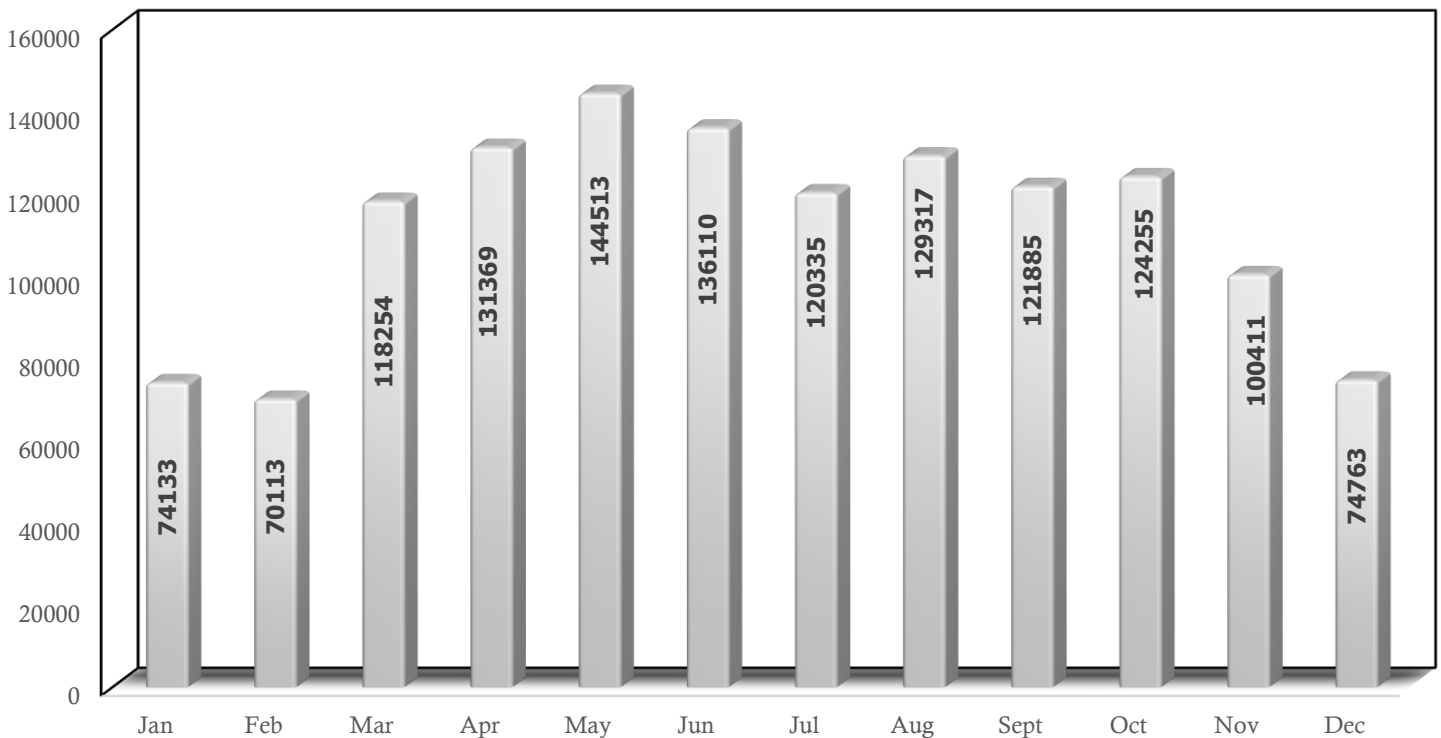
Respectfully Submitted,  
***Christopher M. Holden***  
Christopher M. Holden  
V.P. Operations Committee

## LOCATE REQUESTS BY MONTH - 2023



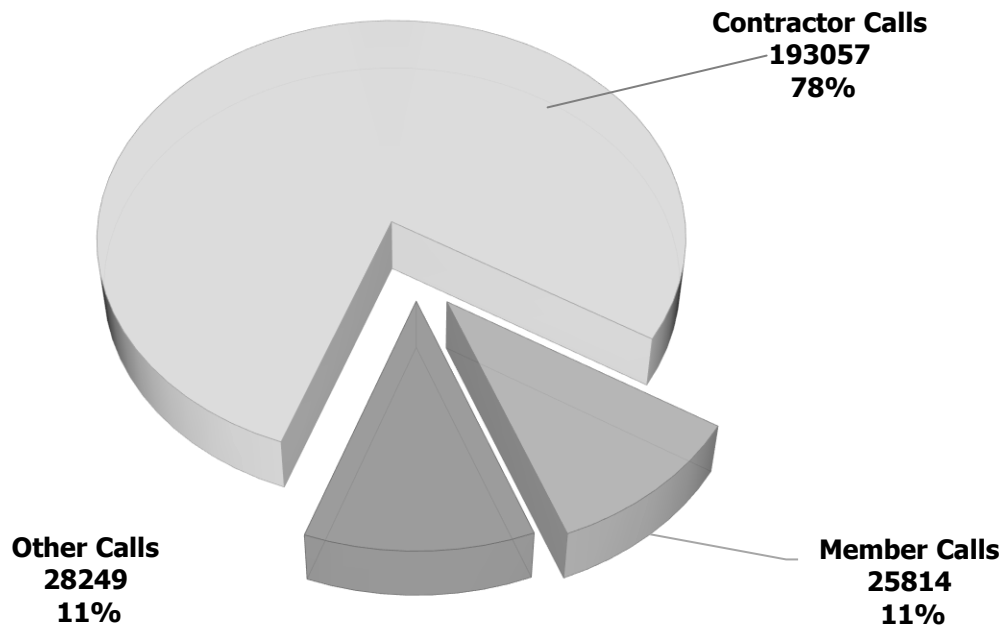
Total 2023 Locate Requests – 247,120

## LOCATE TRANSMISSIONS BY MONTH - 2023

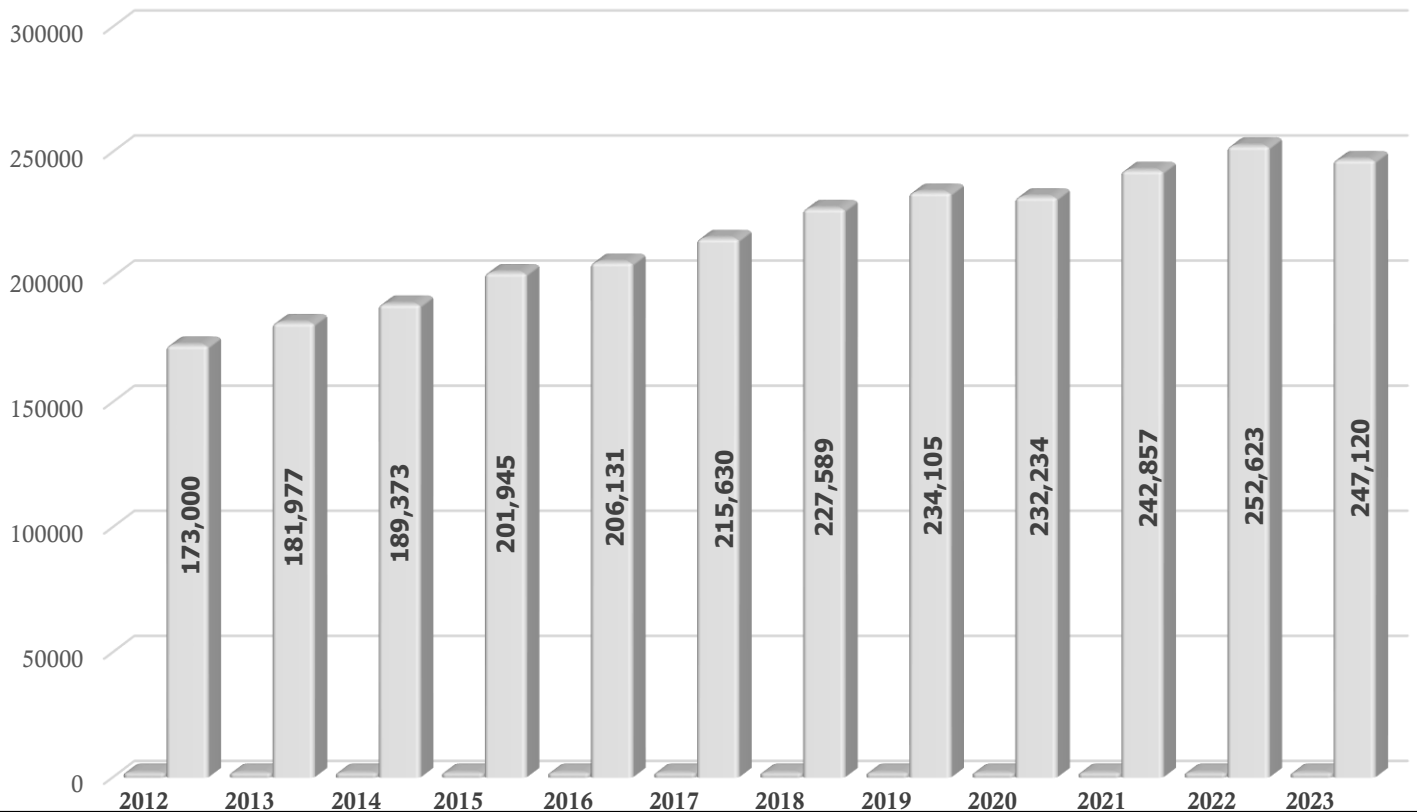


Total 2023 Transmissions – 1,345,458

## LOCATE REQUESTS BY USER GROUP



## LOCATE REQUEST HISTORY BY YEAR





## **DAMAGE PREVENTION and EDUCATION PROGRAM**

**“To provide communication and education to improve safety when excavating”** This is the CBYD mission. In 2023 CBYD celebrated its 45<sup>th</sup> consecutive year serving the excavating community.

The Damage Prevention and Education Committee for 2023 consisted of the following individuals: Derek Brown (Connecticut Department of Transportation), Rick Hurlburt (GNHWPCA), Spencer Sprecker (Eversource Electric), David Poore (Norwich Public Utilities), Aaron Szeps (MDC), Aaron Gore (SCCRWA), and Sammy Khouadra (Waterbury Water Dept.). Call Center Manager Laura Simkus from PelicanCorp also actively participated to complete the goals and activities that were set forth by the Committee. The total budget for the 2023 Damage Prevention and Education program was \$405,000.

The activities for 2023 included the following:

### **1. Trade/Equipment/Shows**

CBYD participated in the CTWEA Wastewater Forum & Expo, CASHO Equipment show, UCAC Yankee Peddler Car Show, and CTTEC Career Fairs. We also premiered, with the assistance of CCIA, the first “Underground Safety Conference,” which we intend to make an annual event.

### **2. Training**

CBYD continued to promote the online Excavator Training certification program. The online program offers superior damage prevention training to the state of Connecticut and provides it in a format that is easy to navigate, highly engaging, and information rich. In keeping with its mission to provide easily accessible education to improve safety when excavating, the certification program is available in both English and Spanish languages.

### **3. Printed Message**

In 2023 our printed message continued to appear in many forms. Ads promoting the CBYD service appeared in trade publications including magazines, newsletters, and industry journals.

### **4. Listing of the 811 Number and the 1-800 Number**

**Call Before You Dig’s** phone number **1-800-922-4455** can be found in each local telephone directory. The universal dialing code used throughout the United States is **811**. Anyone can contact the CBYD Center either by using **811** or by dialing our **1-800-922-4455** number.

### **5. Broadcasting in 2023 (Television, Radio & Social Media)**

In 2023 with the help of a media consultant (Media Matrix, LLC) television spots were purchased throughout the construction season on Connecticut’s local television stations. These ads were shown as part of the news, sporting events and weather updates. Ads were also broadcast on both AM and FM stations. In addition to Television and Radio, CBYD, with PelicanCorp, expanded its advertising to promote Safe Excavation Practices through multiple Social Media sites.

### **6. Auto Racing Sponsorships**

CBYD continued the Stafford Motor Speedway track sponsorship during 2023. CBYD was the title sponsor for the “CBYD Modified Open 81” on May 19<sup>th</sup> with over 4,000 people in attendance and approximately 1,000 people live streaming the event.

*DAMAGE PREVENTION & EDUCATION PROGRAM (CONTINUED...)*

**7. CGA Affiliates NASCAR Sponsorship**

CBYD participated with 13 One-Call Centers, PHMSA, and several other stakeholders in the 2023 NASCAR XFINITY Series sponsorship. The group sponsored Xfinity Driver Josh Willams for the entire season and sponsored the XFINITY Call811.com 250 race at Martinsville speedway on April 15, 2023. The group had a booth at Martinsville Speedway and promoted 811 to over 60,000 fans. The television coverage reached approximately one million viewers.

**8. Hartford Yard Goats Baseball Sponsorship**

On August 4<sup>th</sup> Call Before You Dig sponsored the Yard Goats baseball game and distributed promotional items to attendees. About 6,000 people were in attendance.

**9. One Call Industry Associations and Organizations Participation**

*Call Before You Dig's* Call Center Manager Laura Simkus (PelicanCorp) attended meetings of the Facility Notification Centers Association. Laura participates in the Common Ground Alliance and Excavation Safety Alliance. Laura's active participation in these organizations has kept the Connecticut *CBYD* Center updated on any new industry developments whether on a national or local level.

The Damage Prevention Education Committee understands that damage prevention and education are key components as it relates to preventing underground utility damage. The goal is to continue to evolve the message over time and try different forms of education and awareness when necessary to get the word out. In 2024 the Committee's safety message may take different forms but the concentration on safe excavation will remain the same. CBYD will continue to promote online training and digital marketing. CBYD will continue to recognize and honor those participating in the online Excavator Training certification program. In 2024 CBYD will hold the 2<sup>nd</sup> annual "Underground Safety Conference" to promote safe excavation practices.

**DIG SAFELY CONNECTICUT, IT'S THE LAW!**

Respectfully submitted,  
***Derek J. Brown***  
President  
CBYD, Inc.

# Connecticut Environmental and Utilities Contractors Association



a division of Connecticut Construction Industries Association



912 Silas Deane Highway, Wethersfield, CT 06109

P: 860.529.6855 | [www.ctconstruction.org](http://www.ctconstruction.org)

Date: March 20, 2024

To: Call Before You Dig

From: Connecticut Environmental & Utilities Contractors Association

Re: Annual Report for 2023

The Connecticut Environmental and Utilities Contractors Association (CEUCA) represents contractors in the environmental and utilities sectors of the commercial construction industry. CEUCA is a division of the Connecticut Construction Industries Association (CCIA), which is an organization of construction industry associations. CEUCA, and other CCIA divisions rely on our relationship with Call Before You Dig to ensure that our members are fully engaged with the Connecticut dig safe program.

This year was packed full of milestones and anniversaries for the construction industry. AGC-CT celebrated its 75<sup>th</sup> anniversary. The Connecticut Road Builders Association celebrated 90 years. Several member companies reached the extraordinary milestone of 100 years in business and others celebrated anniversaries beyond that mark. Those celebrations were fitting tributes to the evolution and success of the construction industry in Connecticut.

CBYD's partnership, communications and messaging with the construction industry has played an important role in our success over many years. CBYD's long-standing commitment to supporting industry programs and initiatives affects a vast number of jobsites and workers, every day.

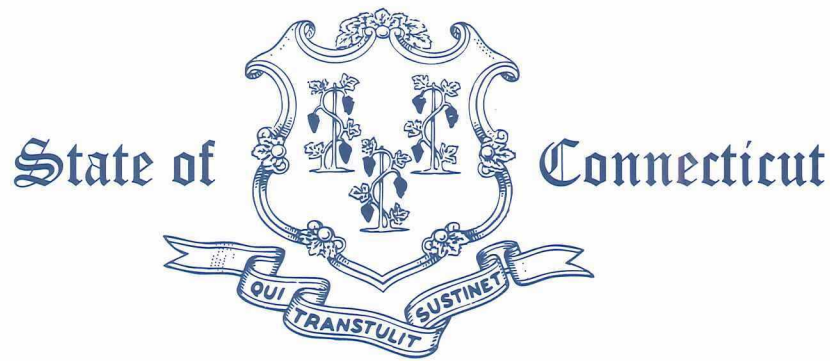
This year, CBYD's relationship with the industry continued to improve. CBYD consistently invited active industry participation at its Board of Directors Meetings. CBYD participated in the Associated General Contractors of Connecticut and Digger Mixer Fixer Golf outings. CBYD sponsored and attended the CCIA-OSHA-ConnOSHA Safety Alliance Conference. CBYD participated with three major industry associations to support our veteran community.

CCIA valued the opportunity to work with the Call Before You Dig Board of Directors to organize, promote, and deliver the 2023 CBYD Annual Underground Safety Conference. We continued to promote Education Access, and Tool Box Talks through our Weekly newsletter and other communication channels. Those programs afforded our associations an opportunity to support the larger construction community and its partner organizations by providing key education and training to a broad group of construction industry stakeholders.

The construction industry's relationship with CBYD is based with CEUCA. However, the entire membership of the CCIA divisions benefit from CBYD delivering reliable and dependable one-call service. Our industry is projecting a vibrant forecast into the future. We look forward to continuing the partnership with CBYD as we continue to succeed safely and productively delivering quality work for the public benefit.

Respectfully Submitted,

Connecticut Environmental and Utilities Contractors Association, Inc.



By His Excellency Ned Lamont, Governor: an  
**Official Statement**

WHEREAS, damage to underground utility facilities such as pipes, cables and conduits can result in leaks, fires, or even fatalities that are often preventable; and

WHEREAS, Call Before You Dig (CBYD) is a non-profit clearinghouse comprised of owners and operators of underground utility facilities in the state; and

WHEREAS, the law requires those planning to excavate to notify CBYD, which guards against accidental damage to buried facilities to protect the public and reduce utility service disruptions, and

WHEREAS, CBYD notifies owners and operators of buried utilities so that they can be located and marked; and

WHEREAS, CBYD has a proven record of reducing damage to buried facilities, protecting property, and promoting public safety; now

THEREFORE, I, Ned Lamont, Governor of the State of Connecticut, do hereby proclaim April 2024 as:

**CALL BEFORE YOU DIG MONTH**

in the State of Connecticut



*Ned Lamont*

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HOME
 E-TICKET
 ABOUT
 CONTACT

**247120**

tickets in 2023

**1345356**

notifications to Utilities

**Call Before You Dig** is a FREE service to anyone excavating within the state of Connecticut. It is the LAW. Call Before You Dig service enables excavators to obtain information on the location of underground utility pipes and cables in the area of the proposed work site. This knowledge will help protect the excavators from harm and the facilities from damage.

Here are some helpful suggestions provided by CGA to make the 811 process more efficient!

Information in this video is general and provided by CGA to serve as suggested best practices. **Please note that Pre-Marking or white-lining your dig site is required by law in Connecticut.**

**DAMAGE PREVENTION**

**EXCAVATOR**

**UTILITY**

**HOME OWNER**

## QUICK LINKS

Always know whats below - Call 811 or create a ticket online now

REFERENCE GUIDES

ANNUAL REPORT

EDUCATION SESSIONS

DAMAGE REPORTS

EMERGENCY CONTACTS

HELPFUL RESOURCES

USEFUL LINKS	REGULAR BUSINESS HOURS	AFTER HOURS (EMERGENCIES ONLY)
<a href="#">CONTACT</a> <a href="#">FAQ</a> <a href="#">NEWS</a> <a href="#">RESOURCES</a> <a href="#">PRIVACY</a>	MON - FRI <b>7:00am - 5:00pm</b> CLOSED ON ALL OBSERVED HOLIDAYS	MON - FRI <b>5:00pm - 7:00am</b> SAT - SUN <b>24 Hours</b> OPEN ON ALL OBSERVED HOLIDAYS

POWERED BY PELICANCORP

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VISIT OUR WEBSITE



Our Mission;

***“PROVIDE COMMUNICATION AND EDUCATION TO  
IMPROVE SAFETY WHEN EXCAVATING”***